

COVID-19 and your information – Updated on 6 May 2020

This notice describes how NHS Surrey Heartlands CCG may use your information to protect you and others during the Covid-19 outbreak. It supplements our main Privacy Notice which is available [here](#).

The health and social care system is facing significant pressures due to the Covid-19 outbreak. The CCG supports the care system by commissioning services to local areas, and in turn supports health and social care services to protect public health. Information will also be vital in researching, monitoring, tracking and managing the outbreak. In the current emergency it has become even more important to share health and care information across relevant organisations.

Existing law which allows confidential patient information to be used and shared appropriately and lawfully in a public health emergency is being used during this outbreak. Using this law the Secretary of State has required NHS Digital; NHS England and Improvement; and Arm's Length Bodies (such as Public Health England); local authorities; health organisations, Clinical Commissioning Groups and GP Practices to share confidential patient information to respond to the Covid-19 outbreak. Any information used or shared during the Covid-19 outbreak will be limited to the period of the outbreak unless there is another legal basis to use the data. Further information is available on gov.uk [here](#) and some FAQs on this law are available [here](#).

During this period of emergency, opt-outs will not generally apply to the data used to support the Covid-19 outbreak, due to the public interest in sharing information. This includes [National Data Opt-Outs](#). However in relation to the Summary Care Record, existing choices will be respected. Where data is used and shared under these laws your right to have personal data erased will also not apply.

It may also take us longer to respond to Subject Access Requests (SARs), Freedom of Information requests (FOIs) and new opt out requests whilst we focus our efforts on responding to the outbreak.

In order to look after your health and care needs we may share your confidential patient information included health and care records with clinical and non-clinical staff in other health and care providers, for example neighbouring GP practices, hospitals and NHS 111. We may also use the details we have to send public health messages to you, either by phone, text message or email.

During this period of emergency, we may offer you a consultation via telephone or video conferencing. Your personal/confidential patient information will be safeguarded in the same way it would with any other consultation.

We will also be required to share personal confidential patient information with health and care organisations and other bodies engaged in disease surveillance for the purposes of protecting public health, providing healthcare services to the public and monitoring and managing the outbreak. Further information about how health and care data is being used and shared by other NHS and social care organisations in a variety of ways to support the Covid-19 response is [here](#).

NHS England has requested that NHS Digital share confidential patient information with Clinical Commissioning Groups regarding patients who have identified as vulnerable to COVID-19 as a result of their health and medical conditions. The purpose is to support the CCG in our local response to the COVID-19 emergency as part of the overall cross-Government response working in co-ordination with local authorities, who also have the Shielded Patient List for the local authority area, including helping to support the national volunteer programmes and co-ordinating contact programmes.

NHS England and Improvement and the NHSX have developed a single, secure store to gather data from across the health and care system to information the Covid-19 response. This includes data already collected by NHS England, NHS Improvement, Public Health England and NHS Digital. New data will include 999 call data, data about hospital occupancy and A&E capacity data as well as [data provided by patient themselves](#). All the data held in the platform is subject to strict controls that meet the requirements of data protection legislation.

In such circumstances where you tell us you're experiencing Covid-19 symptoms we may need to collect specific health data about you. Where we need to do so, we will not collect more information than we require and we will ensure that any information collected is treated with the appropriate safeguards.

NHS Surrey Heartlands Clinical Commissioning Group, on behalf of the Surrey Resilience Forum, have commissioned the Trustwide system for arranging Covid-19 testing of critical workers and their household members within Surrey. Please see the Privacy Notice provided for this activity at [link](#).

We may amend this Privacy Policy at any time so please review it frequently. The date at the top of this page will be amended each time this notice is updated.