

Place update

East Surrey

About East Surrey



- **There are approximately 184,700 residents living in East Surrey**, with the local population expected to grow considerably in the coming years.
- **East Surrey has a similar age profile compared to England**, with 18% of the population aged 65 years or over and 19% aged between 0-15 years.
- **Black and Minority Ethnic (BAME) population make up 14% of the population**, which is considerably lower than the average in England (20%).
- **It is estimated that around 300 Gypsy, Roma, Travellers reside in the area.**
- **We have 5 Primary Care Networks**, each serving a population of between 30-50,000 people.



Our partners:

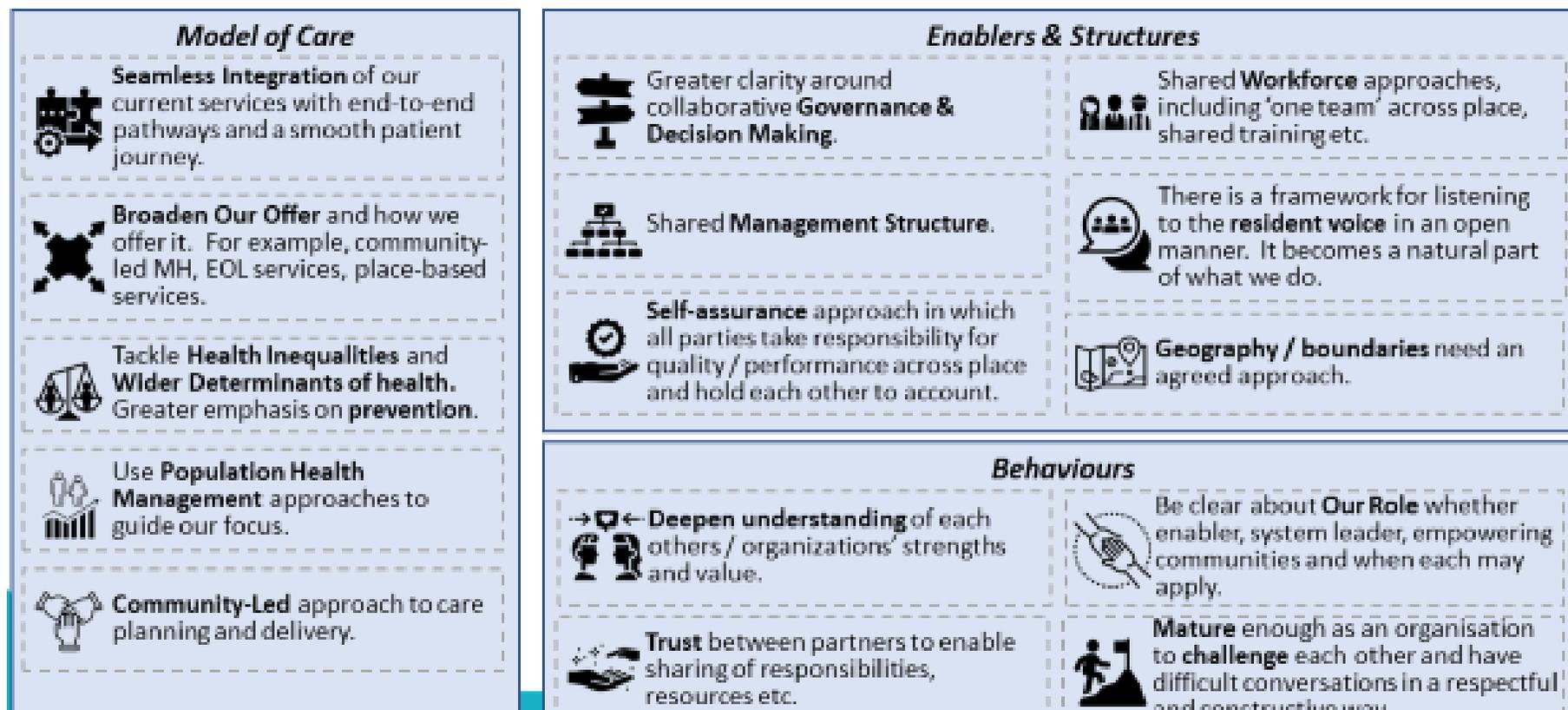


Our vision and ambition



Our vision for East Surrey is a healthy, happy and equal place where people are supported to live well and stay well.

To achieve this, we will work in true partnership, both with local people and as a health and care system, to deliver a seamless experience of care and tackle health inequalities together.



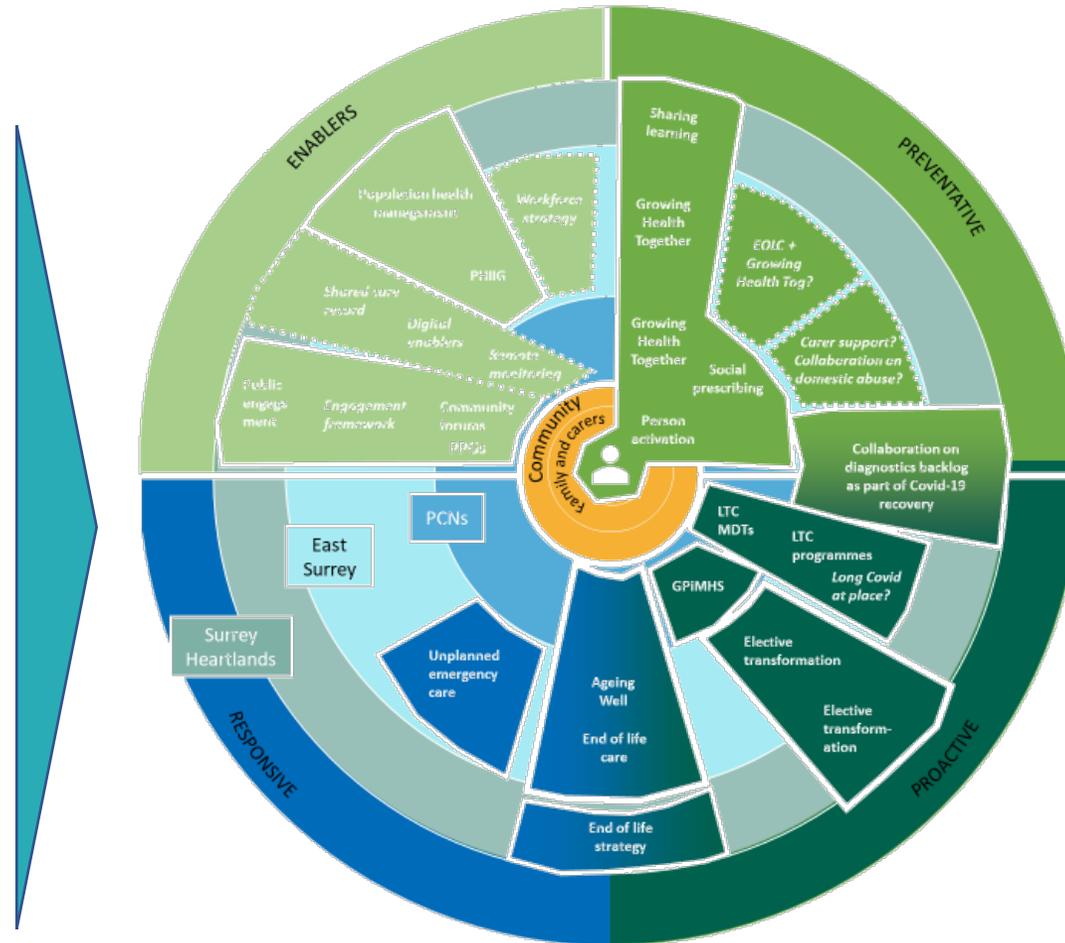
Our model of care



We are refining our model of care, underpinned by a deep understanding of the communities we support, drawing in information from population health management insights and local engagement.

We are developing a set of “I statements” for East Surrey, based on the Surrey-wide Health and Wellbeing Strategy Outcomes.

“I statements” are simple expressions of how people hope to be treated and help guide the partnership to design services which meet people’s needs.



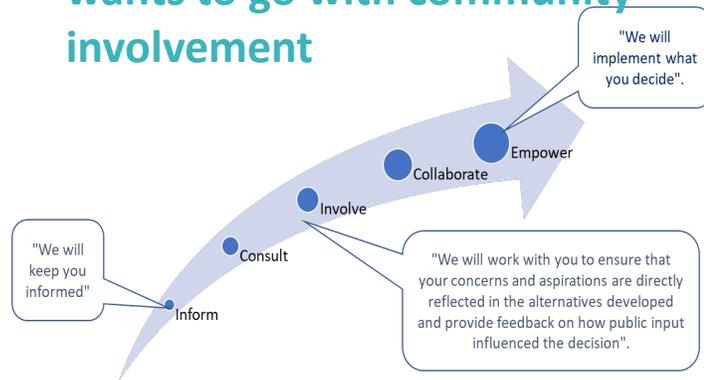
The refined Model of Care is in development but includes a ‘system view’ which helps partners to understand how they work together to better join up services.

Public & community involvement



In East Surrey we have an opportunity to begin a new conversation with the local population at the start of the journey, and to work together in partnership with the population to develop and shape the delivery of care in the local area.

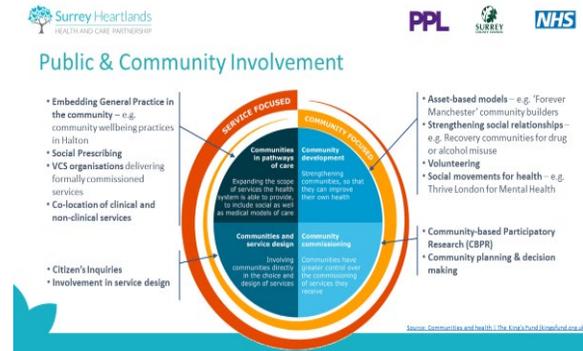
1 We have started to think about where East Surrey wants to go with community involvement



2 We have challenged our thinking with a webinar with New Local



3 In order to develop an East Surrey way of involving the public in their outcomes



As a next step, we will convene conversations with partners across East Surrey to bring together the best of what we already have in public involvement to co-design the East Surrey approach

Our achievements



A few examples of the health and wellbeing initiatives we have led, working closely with partners to improve care for our population, with a focus on tackling health inequalities:

- **Ageing Well - introduced a new model of care for frail elderly patients** with a focus on proactively managing care through advanced care plans
- **Growing Health Together – A prevention programme supporting communities and individuals** who would benefit from a more holistic, multidisciplinary approach and empowering them to live a healthier lifestyle, reducing health and care inequalities.
- **Taking forward population health management**, which is about taking a more proactive approach to health and outcomes.
- **Home monitoring –implemented a Pulse Oximetry at Home** service to support patients with Covid 19. This service is being expanded to support patients with poorly controlled hypertension which puts them at a higher risk of serious illness such as stroke.
- **Community Diagnostic Hubs – developing plans to** support easier access to routine diagnostics and tackle the backlog created during the pandemic.